

# Telephone Banking Menu Guide

## 1 - Checking Account Information

## 2 - Savings Account, Money Market Savings, and Certificate Information

## 3 - Loan Account Information

## 4 - Payments and Transfers

## 5 - Reserved for Future Use

## 6 - Other Requests

- 1 - Change Your Telephone Banking PIN

## 7 - Credit Union Information

- 1 - Hours

### Anytime during call, press:

- 8 - Repeat the Current Menu
- 9 - Return to the Main Menu
- To end call, simply hang up.



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We do business in accordance with the Federal Fair Housing Law and the Equal Credit Opportunity Act.

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### 1 - From a Checking Account

- 1 - To a Checking Account
- 2 - To a Savings Account
- 3 - To a Loan
- 4 - To a Money Market Savings
- 5 - To Another Member Account
- 6 - To Another Member Loan Account

### 2 - From a Savings Account

- 1 - To a Checking Account
- 2 - To a Savings Account
- 3 - To a Loan
- 4 - To a Money Market Savings
- 5 - To Another Member Account
- 6 - To Another Member Loan Account

### 3 - Advance From a Line of Credit

- 1 - To a Checking Account
- 2 - To a Savings Account
- 3 - Reserved for Future Use
- 4 - To a Money Market Savings
- 5 - To Another Member Account

### 4 - From a Money Market Savings

- 1 - To a Checking Account
- 2 - To a Savings Account
- 3 - To a Loan
- 4 - To a Money Market Savings
- 5 - To Another Member Account
- 6 - To Another Member Loan Account

### 8 - Repeat This Menu

### 9 - Return to Main Menu

### 1 - Complete History

- 1 - Auto Loan
- 2 - Mortgage Loan
- 3 - Overdraft Loan
- 4 - Any Loan

### 2 - Payoffs and Balances

- 1 - Auto Loan
- 2 - Mortgage Loan
- 3 - Overdraft Loan
- 4 - Any Loan

### 3 - Loan Information

- 1 - Auto Loan
- 2 - Mortgage Loan
- 3 - Overdraft Loan
- 4 - Any Loan

### 4 - Interest Information

- 1 - Auto Loan
- 2 - Mortgage Loan
- 3 - Overdraft Loan
- 4 - Any Loan

### 8 - Repeat This Menu

### 9 - Return to Main Menu

### 1 - Savings Information

- 1 - Complete History
- 2 - Savings Balance
- 3 - Reserved for Future Use
- 4 - Electronic Deposits and Withdrawals
  - 1 - Deposits
  - 2 - Withdrawals
- 5 - All Deposits
- 6 - Reserved for Future Use
- 7 - Dividend Information

### 2 - Certificate

- 1 - Certificate Complete History
- 2 - Certificate Balance
- 3 - Certificate Deposit History
- 4 - Withdrawal and Payment History

### 3 - IRA Certificate Information

- 1 - IRA Complete History
- 2 - IRA Balance

### 4 - Money Market Savings Information

- 1 - MMS Complete History
- 2 - MMS Balance
- 3 - Check Information
  - 1 - Last 5 Checks Cleared
  - 2 - Select a Single Check
  - 3 - Specific Range of Checks
- 4 - Electronic Deposits and Withdrawals
  - 1 - Deposits
  - 2 - Withdrawals
- 5 - All Deposits
- 6 - Reserved for Future Use
- 7 - Dividend Information

### 8 - Repeat This Menu

### 9 - Return to Main Menu

### 1 - Checking Account History

### 2 - Checking or Overdraft Balance

- 1 - Checking Balance
- 2 - Overdraft Balance

### 3 - Check Information

- 1 - Last 5 Checks Cleared
- 2 - Select a Single Check
- 3 - Specific Range of Checks

### 4 - Electronic Deposits/Withdrawals

- 1 - Deposits
- 2 - Withdrawals

### 5 - All Deposits

### 6 - Reserved for Future Use

### 7 - Dividend Information

### 8 - Repeat This Menu

### 9 - Return to Main Menu